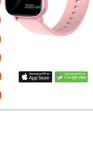
INNOVA

Innova Smart Watch
Fitness Boreal



USER MANUAL | MANUAL DE USUARIO | MANUEL DE L'UTILISATEUR | BENUTZERHANDBUCH | GEBRUIKSAANWIJZING | SW17

Thank you for using our smart watch INNOVA.
Important! The data provided by the smart watch, such as heart rate, blood oxygen and blood pressure, are merely indicative, it is not an exact measuring device.
Even if you are well, go to all the appointments scheduled by your doctor.
Recommendations for people with sensitive skin during use of electronic wrist devices, Smartwatch and Smart band.
The materials used for our INNOVA Smartwatches and Smart bands are selected following a rigorous control of hypoallergenic measures, as well as guaranteeing that all materials comply with current regulations for materials in contact with the skin.
A small number of people, however, may experience some type of skin reaction. If you suspect, or know, that you are allergic or have an above average sensitive skin type, you should monitor the use of these devices for any type of reaction due to said allergies, environmental factors or personal habits, such as irritants, like soaps, sweat, or other causes.
Some skin conditions/hands may contain materials such as nickel and acrylates which, even though they are within the permitted amounts in the manufacturing process, may cause skin to react if you are sensitive to them.
If you use these devices for a prolonged period of time, you may be more susceptible to developing skin sensitivities. To avoid possible skin irritations we recommend you to not expose the device to chemicals or use it if your skin has, or has been recently applied with, any of the products listed below: • Insect repellents • Moisturizing creams and lotions
• Oils
• Perfumes
• Antiseptic gels
• Soaps
• Sun protection creams
It is recommended that the devices are used when the skin is completely dry and free of any of the aforementioned products to avoid having any contact with sweat and measurement sensors in contact with wet skin. They are not submersible or waterproof.
Clean the device thoroughly and remove sweat after training and also if it is dry. Prolonged exposure to moisture can cause skin irritation.
It is also advisable not to wear these devices for tight or too loose.
If the strap is too tight, it may cause skin irritation. If the strap is too loose, chafing may occur.
The watch strap should be left so that it can move slightly back and forth on the wrist.
If you wear the device for prolonged periods of time, remove it to give your skin a rest. To avoid irritation, keep the device to your other wrist.

If you notice redness, swelling, itching or any other irritation, remove the Smartwatch immediately and consult your physician before using the device again.
Special attention must be paid to the use of these devices in places with relatively low humidity conditions.
When using the SmartBand in places with low relative humidity (drysports ventilated places, low humidity atmospheric conditions, dry indoors, if air conditioned, etc.), as well as in any other electronic device, static electricity may be affected by changes of static electricity or rare but certain occasions. This may cause damage to the device and also to the person wearing it at that time. Static electricity is everywhere.
It surrounds us without us perceiving it.
An effective trick to avoid any discharge of static electricity at home:
• Use a humidifier. Humidity is a good conductor of electricity therefore, by maintaining an acceptable percentage of it, we will avoid static in many of the home where we natal objects may be found. Small containers of water on top of radiators are also very effective.
The use of the devices is not recommended, especially by children and the elderly due to the fact that repeated movements during the night may cause, through friction with sheets, a type of electrical discharge. This may also result in a sudden discharge of the watch's battery and/or heating of same as the human body is a conductor because and can cause a reaction to people with sensitive skin, redness, irritation, etc.
If you notice redness, swelling, itching, or any other form of irritation, remove the Smartwatch immediately and consult your physician before using the device again in case you are suffering from any type of reaction, sensitivity or allergies.

INNOVA CELLULAR.

Welcome to use our high-performance wrist-band smart watch which creates beneficial and healthy experience for you Device maintenance
Please remember the following tips when you maintain your smart watch:
- Clean the smart watch regularly, especially its inner side, and keep it dry.
- Adjust the smart watch to a proper position.
- Excessive skincare product should not be used for the wrist wearing the smart watch.

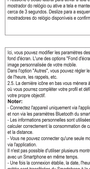
Getting started
Charging the battery
The SW17 is equipped with a rechargeable Lithium-Polymer battery. Fully charge the SW17 prior to putting the device into operation for the first time. To charge place the fitness watch with the charging contacts on the charging unit so that the magnetic contacts attach and establish a connection.
The charging unit can be connected with any USB-A port of a computer.
Connect the USB cable to a USB power source, the battery symbol will show and the battery will be charged. The usualcharging time is 2.5 hours. The battery is fully charged, once the battery is fully charged.
Power-on
Long press the side button for 3 seconds or plug in the magnetic charging cable to charge the smart watch.

Downloading and binding of smart watch APP
Note: your mobile phone must support Android 4.4, iOS 8.0 or above, and Bluetooth 5.1.
1. Download from Apple Store or Google play and install APP or scan QR code with mobile phone to download APP.

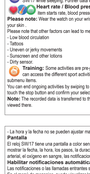
APP / APP: INNOVA SMARTCH

2. Pairing smart bracelet with APP:
Please do not pair the watch directly in your phone's Bluetooth.
If you have already performed this operation, please remove it from the list of paired devices as it will prevent the connection to the APP.
2. Pairing smart bracelet with APP:
2.1. Open the APP and search the watch directly to your phone's Bluetooth.
2.2. Update your personal details (gender, birth year, etc.) and press the check button.
Once done, grant all permissions requested by the APP.
2.3. Hit the watch to your phone press "To Add".

2.4. The phone will search, and display, SW-17. Select it to pair the watch to your phone.
Once synchronization is complete your watch will display local date and time.
2.5. When you press the watch icon (bottom middle) the APP will display the main menu.
Here you can set up notifications, alarms and the background image (can be personalized).
>"Others" contains the available time format (12/24 hours), reminders, etc.



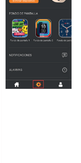
2.6. The last icon, on the lower right, will show "My" screen. Here you can complete the setup of your personal profile.
Notes:
• You cannot the device via APP and not via the Bluetooth setting of the smartphone.
• The personal data is used to calculate the calorie consumption and distance correctly.



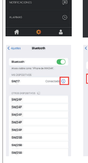
Tap on "Load more watch faces" in the app, here you have the choice of hundreds of watch faces, which you can install on INNOVA SMARTCH.
If you tap on a watch face, it will be uploaded to the watch.
Note: Uploading a watch face to the SW17 via INNOVA SMARTCH will take about 90 seconds.
Activating the watch face
By swiping the touch-sensitive display to the right or left, you can access the menu of the SW17. Tap on the "Watch faces" item, you activate the watch face.
Use the Up and press the middle button to access the menu. Scroll down to the submenu to the clock displayed/face.
- **Steps:** The number of steps "Steps" will show the displayed, burnt calories and distance
- **Sleep:** The determine sleep duration is displayed here if you wear the SW17 while sleeping. Further data will be displayed in the app.
- **Heart rate:** Here you can measure your **HEART RATE**. By pressing this menu item starts rate, blood pressure or oxygen saturation measurement.

Please note: Wear the watch on case you want to carry out these measurements.
Please note that other factors can lead to measurement inaccuracies:
- Low blood circulation
- Tattoos
- Uneven or jerky movements
- Sunscreen and other lotions
- Body hair

- **Training:** Your activities are pre-programmed in the training menu. You can access the different sport activities by touching the corresponding pictogram.



Remove device
Using the Android device phone, the device can be disconnected from your mobile phone by simply clicking on remove device.
For Apple mobile phone without removal, you need to click on the symbol on the right in Setting - Bluetooth, and choose to ignore the device. As shown below:



3> Unrestricted background operation. The Android mobile phone installed, and APP configured correctly, the background activity is by default, and APP should be set manually without any restriction.
2. Why cannot the smart watch receive notification push?
1> Please confirm that you have turned on the switch for message push at the mobile phone device.
2> Please confirm that messages can be displayed normally in the mobile phone setting, and turn on the switch for "allow notifications". Please note that when a message from the mobile phone notification bar. The smart watch will not receive the message push if there is no message in the mobile phone notification bar. (You need to find notification setting in the mobile phone setting, and turn on the notification switch of WeChat, QQ, call, SMS and mobile phone client).
3> Turn on the mobile phone > background > APP > Allow background activity.
3. Why can't the smart watch synchronize with the APP?
1> The bluetooth connection is disconnected, and generates a lot of vapor which will cause the smart watch shell molecular radius and can easily infiltrate into the smart watch from the bottom of the heart rate sensor groove. The vapor will condensate into liquid phase droplets which will easily cause the short circuit inside the smart watch, damaging the circuit board and the storage chip and the smart watch. THE SMART WATCH IS NOT WATERPROOF.
Attention! Before you go to bed, remember to take a new sport. the smart watch should not be used for any medical purpose though it may provide data such as the heart rate or at rest time.
Note: Do not expose the smart watch at extreme temperatures, the battery could explode.
Features
Exercise record (Step counting, distance, calories calculation) / Differents exercise mode / Alarm / Information push / Sedentary reminder / Heart rate measurement / Blood pressure / Oxygen saturation / Sleep monitoring / Stopwatch / Camera control / Music control / Search / Find watch / 1.69 inch large screen display / Full screen touch / Rotating 3D / Ten waterproof / Battery: Lithium polymer 180 mAh / Life Time 5-7 days / Charging time: 2.5 h / Bluetooth: Bluetooth Round 2.0+ BT / frequency band: 2.4 GHz / Maximum emitted power: 0 dBm

Customer service
Only in English, Spanish and Portuguese
Service de atención al cliente / Customer Service / Service de apoio ao cliente (Español / English / Português): +34 911 73 94 98
Horario de atención al cliente:
De lun. a jue. de 08:00 a 14:00 y de 15:30 a 17:30 y los Vier. de 09:00 a 14:00
Working hours: Mon to Thu from 08:00 to 14:00 and from 15:30 to 17:30 and Fri. from 09:00 to 14:00
Horário de funcionamento do apoio ao cliente: De 2ª a 5ª feira das 08:00h às 14:00h e das 15:30h às 17:30h e 6ª feira das 09:00h às 14:00h
sat@innovacellular.com
Declaration of conformity
Par la présente INNOVA CELLULAR déclare que l'INNOVA SMART WATCH FITNESS BOREAL (SW17 (Y2Q)) est conforme aux exigences essentielles et à tout autre élément pertinent des directives 2014/30/EU, 2014/53/EU (RED) et RoHS 2011/65/EU telles qu'elles sont modifiées par la directive (UE) 2015/863, et modifiant l'annexe II.
Le texte complet de la déclaration UE de conformité est disponible à l'adresse Internet suivante: www.innovacellular.com/images/web/descargas/descargas/declaracion_sw17.pdf
Declaração de conformidade
Pela presente INNOVA CELLULAR declara que INNOVA SMART WATCH FITNESS BOREAL (SW17 (Y2Q)) está em conformidade com os requisitos essenciais e outras disposições aplicáveis ou exigidas pelas diretivas 2014/30/EU, 2014/53/EU (RED) e RoHS 2011/65/EU tal como alterada pela diretiva (UE) 2015/863, que altera o anexo II.
O texto integral da declaração de conformidade da UE está disponível no seguinte endereço de Internet: www.innovacellular.com/images/web/descargas/descargas/declaracion_sw17.pdf
Garantía

Horario de funcionamiento de apoio ao cliente:
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sat@innovacellular.com
Declaration of conformity
Par la présente INNOVA CELLULAR, il déclares that the INNOVA SMART WATCH FITNESS BOREAL (SW17 (Y2Q)) complies with the essential requirements and any other relevant provisions of Directives 2014/30/EU, 2014/53/EU (RED) and RoHS 2011/65/EU amend it amending annex (EU) 2015/863 and amended by Directive (EU) 2017/2102.
To see the complete declaration of conformity, you can access it through the following link:
http://www.innovacellular.com/images/web/descargas/descargas/declaracion_sw17.pdf
Garantie
NOTE: The INNOVA SMART WATCH FITNESS BOREAL (SW17 (Y2Q)) it has a guarantee of 3 months from the date of purchase.
Special importance is the durability data products and the elements that compose it and that suffer from degradation and wear over the time, including watch repair parts, so that the use of the battery or batteries whose autonomy is reduced by more than 50% of its nominal capacity, after the first 300 charge and discharge cycles, the charges indicated, temperatures of utilization, cycles of charge and discharge, ultrathin chargers indicated, temperatures of utilization, not respect the terms of charge and discharge, etc.
Your guarantee does not cover: Improper use of the device, failure to follow the instructions for use and maintenance, accidents, shocks, falls, exposure to moisture, dust, dirt, debris and exposure to moisture could cause discoloration.

Safety warnings
Battery Safety Information: Handle the Smart Watch with care.
They contain sensitive electronic components, including batteries, and may malfunction, affect performance, or cause damage if dropped, burned, punctured, crushed, disassembled, or exposed to excessive heat, liquid, or high-pressure environments. Improper use may void your warranty. Malfunctioning or damaged liquefied gases such as butane. Do not use the Smart Band if it is damaged.
Battery: Do not attempt to replace the battery in the Smart Watch as only, possible damage to the Smart Watch and cause overheating and injury.
Charge: Charge the Smart Watch with the charging cable and a power adapter or computer. Charge the device only with an adapter that meets relevant national, international and regional safety standards. Other adapters may not meet applicable safety standards and their use to charge the Smart Watch may expose you to injury or death. Using damaged cables or chargers, or charging the device if they show signs of damage, may cause fire, electric shock, injury or damage to the case or other property.
Prolonged exposure to heat: Avoid prolonged skin contact with the device, power adapter, charging cable(s) or accessories, or the wireless charger when connected to a power source, as this may cause discomfort or injury.
Choking hazard: The Smart Watch and the small parts included may present a choking hazard to small children or cause other injuries. Always keep them out of the reach of children.

Interference with medical devices: The Smart Watch and charger contain radio transmitters and receivers that may interfere with medical devices. These electromagnetic fields and magnets that the device may contain may interfere with the operation of pacemakers, defibrillators, or other medical devices. Keep a safe distance between the medical device and the Smart Watch. Consult your doctor or medical device manufacturer for specific advice. Switch the device off if you suspect it is interfering with your medical device, defibrillator, or other medical device.
Skin irritations: The Smart Watch can cause skin irritation if not cleaned properly.
Regularly clean the Smart Watch with a soft, lint-free cloth.
In the event of any type of skin reaction, stop using the Smart Watch.
Do not expose the device to liquids, dirt, or dust.
Electrostatic discharges: When using the Smart Watch in areas where the air is very dry, it is easy to accumulate static electricity, so you may feel a small electrostatic discharge from the Smart Band on your wrist.
This is normal and harmless. To avoid it, increase the humidity in the environments, or use it in a grounded, uncarpeted metal surface before putting on the Smart Watch.
Important Driving Information: Disconnection of the connector and the bottom of the Smart Watch from the power source before use or operation.
Dirt, debris, and exposure to moisture could cause discoloration.

Preguntas frecuentes (FAQs)
1. Por qué la Smart Watch se desconecta automáticamente del Bluetooth cuando la carga o apaga el teléfono.
1> Indicar que la aplicación funcione en segundo plano.
Cuando la aplicación INNOVA-S-WATCH se cierra o deja de funcionar en segundo

plano, el Smart Watch se desconectará del teléfono móvil.
2> Configurar el inicio automático de la APP.
3> Configure el funcionamiento de la APP en segundo plano sin restricciones. Los teléfonos móviles Android instalan el modo inteligente de ahorro de batería en segundo plano de forma predeterminada, y la APP debe configurarse manualmente sin ninguna restricción.
2. ¿Por qué el smartwatch no puede recibir las notificaciones?
1> Por favor confirme que ha autorizado todas las notificaciones enteradas.
2> Confirme que el teléfono móvil muestra correctamente todas las notificaciones del teléfono móvil. La notación de mensajes en el Smart Watch se mostrará en el teléfono móvil. La notificación de mensajes en el Smart Watch no recibirá la notificación del mensaje si no hay ningún mensaje en el teléfono móvil. (Necesita encontrar la configuración de notificación en la configuración del teléfono móvil (configuración de WeChat, QQ, llamadas, SMS, etc.).
3> Active la función de inicio automático y de fondo.
3. ¿Por qué no puede sincronizar con la APP?
1> La conexión Bluetooth se desconecta y genera una gran cantidad de vapor que es fácil de penetrar en el pequeño radio molecular de la carcasa del smartwatch desde la parte inferior de la ranura de la luz verde. Cuando la temperatura cae, o vapor se condensará en gotículas de fase líquida que entrarán fácilmente en los circuito dentro del reloj inteligente y dañículas a placa de circuito, el ser aquejado, dañículado o Smart Watch. EL SMART WATCH NO ES IMPERMEABLE.
¡Aviso! Consulte su médico antes de practicar deporte, o incluso después de haber tomado medicamentos. El reloj inteligente no debe utilizarse para fines médicos, aunque puede proporcionar datos como la frecuencia cardíaca en tiempo real.
Observação: Não exponha o relógio inteligente a temperaturas extremas, a bateria pode explodir.
Características
Registro de ejercicios (contador de pasos, distancia, consumo de calorías) / Selección de diferentes modos de ejercicio / Notificaciones / Almacenamiento de información / Medición de frecuencia cardíaca / Presión arterial / Saturación de oxígeno / Monitorización del sueño / Cronómetro / Control de cámara / Control de música / Alarma / Pesquisa de relógio / Pantalla de gran tamaño 1.69 pulgadas / Pantalla táctil completa / Giratorio 3D / Diez resistente al agua / Batería: Batería de polímero de litio 180 mAh / Duración de la batería 5-7 días / Tiempo de carga: 2.5 H aprox. / Banda de frecuencia BT: 2.4 GHz / Potencia máxima RF emitida < 100 mW

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Nota: No exponga el Smart Watch a temperaturas extremas, la batería podría explotar.
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